

Privacy Policy of EFXPRO Limited

1. Introduction

EFXPRO Limited is a company incorporated under the laws of Saint Lucia, with limited liability, and is licensed and regulated by the

Saint Lucia Financial Services Regulatory Authority under license number 202500195. The Company has its registered office and

principal place of business at Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros Islet, Saint Lucia.

EFXPRO Limited offers Forex, Contracts for Difference (CFDs), and Over-the-Counter (OTC) trading services to a broad client base

including retail traders, institutional investors, and beginner traders. These services are provided through the Company's official

website, www.efxpro.com.

EFXPRO is committed to protecting the privacy and personal data of its clients and visitors. This Privacy Policy outlines how we

collect, use, store, and disclose personal information in accordance with applicable data protection laws, including principles aligned

with global standards such as the General Data Protection Regulation (GDPR), where relevant.

By using our services or visiting our website, you agree to the terms outlined in this Privacy Policy.

2. Who is Collecting Your Data?

Any personal data collected via www.efxpro.com or through in-person engagements such as seminars or events is processed and

controlled by EFXPRO Limited. This includes data gathered via marketing campaigns, third-party platforms, and digital applications

managed by or on behalf of EFXPRO.

Third-party websites or platforms used in conjunction with EFXPRO's marketing efforts may have their own privacy policies. We

encourage users to review those policies before engaging with such platforms.

3. What Personal Data We Collect

Personal data refers to any information that can be used to identify an individual directly or indirectly. EFXPRO collects personal data

through the following means:

- Directly from you: When you create an account, register at seminars, contact customer support, or subscribe to newsletters.

- Automatically: Through cookies and other tracking technologies when you visit our website.
- From third parties: Including affiliates, service providers, or publicly available sources.

Examples of personal data we may collect include:

- Full name, gender, date of birth, nationality
- Contact details (email, phone number, address)
- Financial information (bank details, income bracket, trading history)
- Identification documents (passport, national ID)
- IP address, device identifiers, browser and OS information

4. How We Collect Your Personal Data

- Direct Interaction: Completing registration forms online or at seminars, opening trading accounts, or submitting inquiries.
- Automated Technologies: Using cookies and analytics tools to gather information about how users interact with our platforms.
- Third-party Sources: From marketing partners, analytics providers, or identity verification services.

5. Sharing Your Personal Information

EFXPRO may disclose your data to:

- Service providers and vendors for the purpose of fulfilling our contractual obligations and providing services.
- Regulatory and legal authorities where disclosure is required by law.
- Affiliates and partners in connection with joint services or promotions.
- Prospective buyers or investors during company mergers or acquisitions.
- Any third party with your explicit consent.

6. Lawful Basis for Processing

EFXPRO processes your personal data under the following legal bases:

- Consent: Where you have given us explicit permission.
- Contractual necessity: To fulfill our obligations to you.
- Legal obligation: To comply with applicable laws and regulations.
- Legitimate interest: To manage our business effectively and lawfully.

7. Use of Personal Information

We use your data for purposes including:

- Service Delivery: Setting up and managing your trading account, processing transactions, and providing support.
- Business Operations: Managing risk, conducting audits, and developing new services.
- Compliance: Identifying and preventing financial crime and fulfilling legal obligations.
- Marketing: Sending promotional emails, product updates, and personalized content.

8. Data Security

EFXPRO applies robust technical and organizational measures to protect your personal data. These include:

- Encrypted communications and secure storage
- Access controls and user authentication
- Regular audits and system monitoring
- Confidentiality agreements for employees and third parties

9. Cookies and Tracking Technologies

EFXPRO uses cookies to enhance functionality, analyze traffic, and provide targeted advertising through third-party platforms like

Google and Facebook. You may manage cookie preferences via your browser settings.

10. International Data Transfers

EFXPRO may transfer personal data to countries outside Saint Lucia. In such cases, we ensure data is protected through legally

binding agreements or other appropriate safeguards, aligned with international data protection standards.

11. Data Retention

We retain personal data only as long as necessary to fulfill the purposes outlined in this policy or as required by law. Data is subject

to regular review and deletion when no longer needed.

12. Automated Decision-Making

EFXPRO may use automated systems for account suitability assessments. Clients have the right to request human intervention and express their views on decisions made solely by automated means.

13. Your Rights

Under applicable laws, you may have the right to:

- Access your data
- Correct inaccurate information
- Withdraw consent

- Request data portability
- Object to or restrict processing
- Erase your data (subject to legal exceptions)
- File a complaint with a supervisory authority

To exercise your rights, contact us at support@efxpro.com.

14. Changes to This Privacy Policy

EFXPRO may update this Privacy Policy from time to time to reflect changes in regulations or business operations. Clients will be

informed of significant updates through appropriate channels.

Contact Information EFXPRO Limited

Address: Ground Floor, The Sotheby Building Rodney Village, Rodney Bay, Gros Islet, Saint Lucia

Email: support@efxpro.com

Website: www.efxpro.com